



CARRIER INFORMATION PACKET

01/08/2024



Union Pacific – Supply Logistics

- Material and Equipment we move
- Truckload, LTL, and UPS Small Package
 - 85% flatbed or similar
 - 15% van
 - Stepdecks
 - Dump Truck
 - Double Drop deck
 - Landoll
 - RGN
 - Power Only
 - Etc.
- Union Pacific has a long-standing relationship with FedEx and UPS. We ask that carriers do not broker to these two companies.
- Expectations for our carriers.
 - If at any time, you are below 92% on either the service performance or invoice performance, we will have to option to remove you.
 - Annual RFP's
- **COMMUNICATION!**
 - Best Transportation Partner Award (BTPA)
 - Carrier Improvement Plan (CIP)
 - Late delivery with no communication
 - Abandoned shipments
 - Failure to abide by safety standards
 - Rejecting awarded Shipment
 - Turning back load day of scheduled pickup
 - Missing dunnage
- New Carriers
 - For the first 1 to 2 months, no bidding on expedites until UPRR team has reviewed performance on non-expedites
 - LHFM
 - GHFM
 - CHFM
 - OHFM
 - GANGBIDS
 - **New carriers must reach out to UPRR team prior to bidding on expedites!!!**



LMS Example

Shipment ID LHTLBID-0869467-010224-M002 - ACCEPTED - BID

Shipment Information		Cancel Shipment	
Shipment Id:	LHTLBID0869467010224M002	Create Date:	01/02/2024 10:44:22
Billing No:	0869467002	Create User:	BMMT076 RACHEL H BEAUDOIN (877-744-8777)
Shipment Type:	BID	Status updated:	XCBH056 - 01/02/2024 12:39:08
Why is this BID?:	NO PUB TAKERS		
Start Date	01/02/2024 10:30 AM		
Close Date	01/02/2024 12:30 PM		
Bid Duration	2.0 hours		
Alt Pickup Date Time	No		
Alt Delv Date Time	No		
Equipment Type	Stepdeck		
Cost Distribution	Cost Center: PM008		
Route Type	One-way		
Total Miles	940 miles		
Total Weight	42,500 lbs		
Special Instructions	<p>ENGINEMOVE! CARRIER MUST PROVIDE SHIPPER LOAD ID# AT TIME OF PU. CARRIER MUST BE GPS EQUIPPED TO ALLOW FOR ELECTRONIC TRACKING OF SHIPMENT. FULL TARPS AND PROPER PPE REQUIRED FOR PU AND DEL. FAILURE TO MEET PPE REQUIREMENTS CAN RESULT IN LOADING/UNLOADING DELAYS OR EVEN TRUCK REFUSAL. IN THOSE CASES, NO DETENTION OR TONU CHARGES WILL BE PAID. PICKUP AND DEL APPTS MAY BE REQUIRED! UPCC MUST BE NOTIFIED OF ANY DELAY VIA EMAIL AT SUPPLYCALLCENTER@UP.COM. AN "APPROVED DELAY CAN ONLY BE AUTHORIZED AND DOCUMENTED BY A UPCC REPRESENTATIVE. TIMES ON SHIPMENTS MAY BE VARIABLE AND CARRIERS MUST CALL TO COORDINATE LOADING /DELIVERY. IF RESCHEDULING OF APPOINTMENT IS DUE TO CARRIER FAILURE, ADDITIONAL MILEAGE FOR REDIRECTION WILL NOT BE APPROVED. PU AND/OR DEL APPT REQUIRED AT ALL GE/WABTEC FACILITIES. CARRIER MUST EMAIL GET_APPOINTMENTS@RYDER.COM THE DAY THE BID IS AWARDED</p>		
Pickup Directions	CARRIERMUST CALL (OR EMAIL WHERE REQUIRED) SHPR AND CONSIGNEE IN ADVANCE TO CONFIRM OR SCHEDULE PU AND DEL DATES & TIMES. DRIVER MUST HAVE LOAD ID#, DUNNAGE AND PPE (BOOTS, HARD HAT, VEST, EAR PLUGS, FACE MASK, ETC) AT ALL PU AND DEL LOCATIONS.		
Delivery Directions	CARRIERMUST CALL (OR EMAIL WHERE REQUIRED) SHPR AND CONSIGNEE IN ADVANCE TO CONFIRM OR SCHEDULE PU AND DEL DATES & TIMES. DRIVER MUST HAVE LOAD ID#, DUNNAGE AND PPE (BOOTS, HARD HAT, VEST, EAR PLUGS, FACE MASK, ETC) AT ALL PU AND DEL LOCATIONS.		
Comments	LMSID 869467. Tarp Required.ONE WAY TRANSPORTATIO UP7965/SN G442120286 LOAD TIME IS 1530		

Stops		
Stop Sequence	1	2
LMS ID	869467	869467
Location Type	Pickup	Delivery
Location	NORTH LITTLE ROCK DIESEL WHSE	GENERAL ELECTRIC
Address	1100 PIKE AVE NORTH LITTLE ROCK, AR 72114	660 BARKEYVILLE RD GROVE CITY, PA 16127
Submitted Miles	0	940
Tarp?	Yes	Yes
Dimensions	192 x 72 x 96 inches	192 x 72 x 96 inches
Weight	42500.00	42500.00
Piece Count	1 Skids	1 Skids
Pickup / Delivery Date	01/03/2024	01/05/2024
Load Ready Time	15:30	
Pickup / Delivery Window	15:30 to 21:30	08:00 to 14:00
Cost Center	PM008	PM008
Work Order		
Contact Name	ALLEN	GENERAL ELECTRIC
Phone	501-373-2184	724-450-8226
Fax	- -	- -
Purchase Order	NL904637ML	NL904637ML
Item No	7051690	7051690
Item Description	41A113442G18 ENGINE, TIER 3 GE *** EVO, WITH FAST IMV *** **	41A113442G18 ENGINE, TIER 3 GE *** EVO, WITH FAST IMV *** **
Hazmat?	No	No
Overdimensional?	No	No
Expedited?	No	No
Equipment	Stepdeck ONE WAY TRANSPORTATIO UP7965/SN G442120286 LOAD TIME IS 1530	Stepdeck ONE WAY TRANSPORTATIO UP7965/SN G442120286 LOAD TIME IS 1530



Special Instructions

Shipment ID LHTLBID-0864307-111523-M002 - ACTIVE - BID	
Shipment Information Cancel Shipment	
Shipment Id:	LHTLBID0864307111523M002
Shipment Type:	BID
Why is this BID?:	NO PUB TAKERS
Start Date	11/15/2023 01:00 PM
Close Date	11/15/2023 03:00 PM
Bid Duration	2.0 hours Extend Bid Time
Alt Pickup Date Time	Alternative Pickup Allowed
Alt Delv Date Time	Alternative Delivery Allowed
	If selecting the alternative date option, the carrier must specify and is expected to meet the dates they enter or it could be considered a service failure.
	ALTERNATIVE DATES ARE NOT OPEN-ENDED.
	After a shipment is awarded, any change to a pick-up or delivery date must be communicated to, approved and noted in the shipment by a UPCC logistics analyst.
Equipment Type	Flatbed
Cost Distribution	Cost Center: PM008
Route Type	One-way
Total Miles	1,025 miles
Total Weight	37,800 lbs
Special Instructions	FULLTRUCKLOAD. DRIVER MUST REFERENCE LOAD ID# AT TIME OF PU. DRIVER MUST HAVE PROPER PPE AT ALL U.P. FACILITIES, VENDORS, AND JOB SITES! ANY CHANGES MADE TO PU OR DEL DATES/TIMES MUST BE REPORTED TO UPCC VIA EMAIL AT SUPPLYCALLCENTER@UP.COM FOR AUTHORIZATION AND DOCUMENTATION. TIMES ON SHIPMENTS MAY BE VARIABLE AND CARRIERS MUST CALL 24 HOURS IN ADVANCE TO COORDINATE LOADING/DELIVERY. CARRIER MAY BE SUBJECT TO PENALTY FOR ANY MISSED PU OR DEL FAILURES. NO CONNESTOGAS!
Pickup Directions	CARRIERMUST CALL (OR EMAIL WHERE REQUIRED) SHPR AND CONSIGNEE IN ADVANCE TO CONFIRM OR SCHEDULE PU AND DEL DATES & TIMES. DRIVER MUST HAVE LOAD ID#, DUNNAGE AND PPE (BOOTS, HARD HAT, VEST, EAR PLUGS, FACE MASK, ETC) AT ALL PU AND DEL LOCATIONS.
Delivery Directions	CARRIERMUST CALL (OR EMAIL WHERE REQUIRED) SHPR AND CONSIGNEE IN ADVANCE TO CONFIRM OR SCHEDULE PU AND DEL DATES & TIMES. DRIVER MUST HAVE LOAD ID#, DUNNAGE AND PPE (BOOTS, HARD HAT, VEST, EAR PLUGS, FACE MASK, ETC) AT ALL PU AND DEL LOCATIONS.
Comments	LMSID 864307. Tarp Required.LOADS OUT OF PROGRESS RAIL HENDERSON ARE FIRST COME FIRST SERVE NO APPOINTMENTS REQUIRED DRIVER NEEDS TO PROVIDE THE FOLLOWING PRIOR TO LOADING: 9 4 X4 X8 BOARDS 6 CHAINS 3 STRAPSTARP TO COVER THE ENTIRE LOAD. NO PICTURES CAN BE TAKEN ON PROPERTY BY DRIVERS. ALL PHONES ARE TO REMAIN IN THE TRUCK UNLESS A PHONE CALL NEEDS TO BE MADE. PROGRESS RAIL DOES NOT SELL DUNNAGE

Information Found in Each Load

Special Pickup Numbers

Appointment Contact Information

Special Contacts/Additional Phone Numbers

Multi-Stop Load Instructions

GDS – Guaranteed Delivery Service

LTL Standard

LTL Expedite – Hotshot Only

Wheelset Instructions

Safety/PPE

Freeze Protect

Over dimensional

Equipment Type

Alternative Dates



Operations Details

- Carrier Resources

- [UPRR Resources Link](#)

- Best Transportation Partner Award (BTPA)
 - Carrier Improvement Plan (CIP)
 - TL Accessorial Table
 - LTL Accessorial Table
 - LMS Tutorial
 - Quarterly Newsletters

- Invoicing

- UPRR will not accept paper invoices, all invoices must be submitted through the invoicing portal for payment
 - Within your [UP SourceHub](#) account you have the option to select ACH Account or Paper Check
 - [Invoicing Portal Link](#)
 - To check if invoice has been paid please utilize the [UP Remittance Link](#)

- Contacts

- Preferred method of communication is email, all questions regarding loads/invoices/etc. should be directed to supplycallcenter@up.com
 - UPRR monitors the phone 24/7. Please only call outside of business hours in an emergency. 877-744-8777
 - You are always welcome to leave a voicemail

Questions?

Contact the UPRR Company Material Logistics Call Center at supplycallcenter@up.com. For emergencies, please call 877-744-8777.

Expectations

Billing

- UPRR will not pay paper or emailed invoices. All freight invoices must be submitted via Invoice System.
- Any changes to the original LMS price quote must be brought to the attention of, approved by and noted in the shipment comments by UPRR.
- Any questions should be sent to supplycallcenter@up.com

Load Changes

- Any changes to requested pick-up and/or delivery dates must be brought to the attention of, approved and confirmed by UPRR
- Any reconsignment (change of destination) or additional stops added to a shipment must be brought to the attention of, approved and confirmed by UPRR
- Be sure to read the "COMMENTS" section of all load offerings as it will contain important information and requirements of the shipment that could affect pricing.

Delay in Shipments

- When bidding on a shipment unless the carrier indicates alternative pick-up and delivery dates, it is assumed the dates indicated and requested in the tender will be met otherwise it will be considered a service failure. Please note, some shipments may not allow for alternative dates.
- Driver Detention - first 2 hours free and billable on a per hour basis thereafter. However UP Call Center personnel must be notified 30 minutes prior to entering detention by emailing supplycallcenter@up.com. At a maximum only 6 hours per day of detention will be paid.

Load Rejections

- After a shipment is awarded and accepted, if for some reason the carrier cannot cover the load, the UP Call Center must be contacted asap at supplycallcenter@up.com. However, it is an expectation is that the carrier will make every effort to recover the load while still meeting the service requirements (at no additional cost to UP). The shipment cannot simply be rejected/turned back to UP. Only after all efforts to recover a load are exhausted is the carrier allowed to reject a shipment in LMS.

Safety

- Personal Protective Equipment (PPE) Requirements - At all UPRR facilities where indicated (primarily flatbed shipments), truck drivers are required to wear a hard hat, steel toed boots, gloves, safety glasses and hearing protection or the carrier will not be loaded, and carrier will be disqualified from any Truck Ordered Not Used (TONU) charges

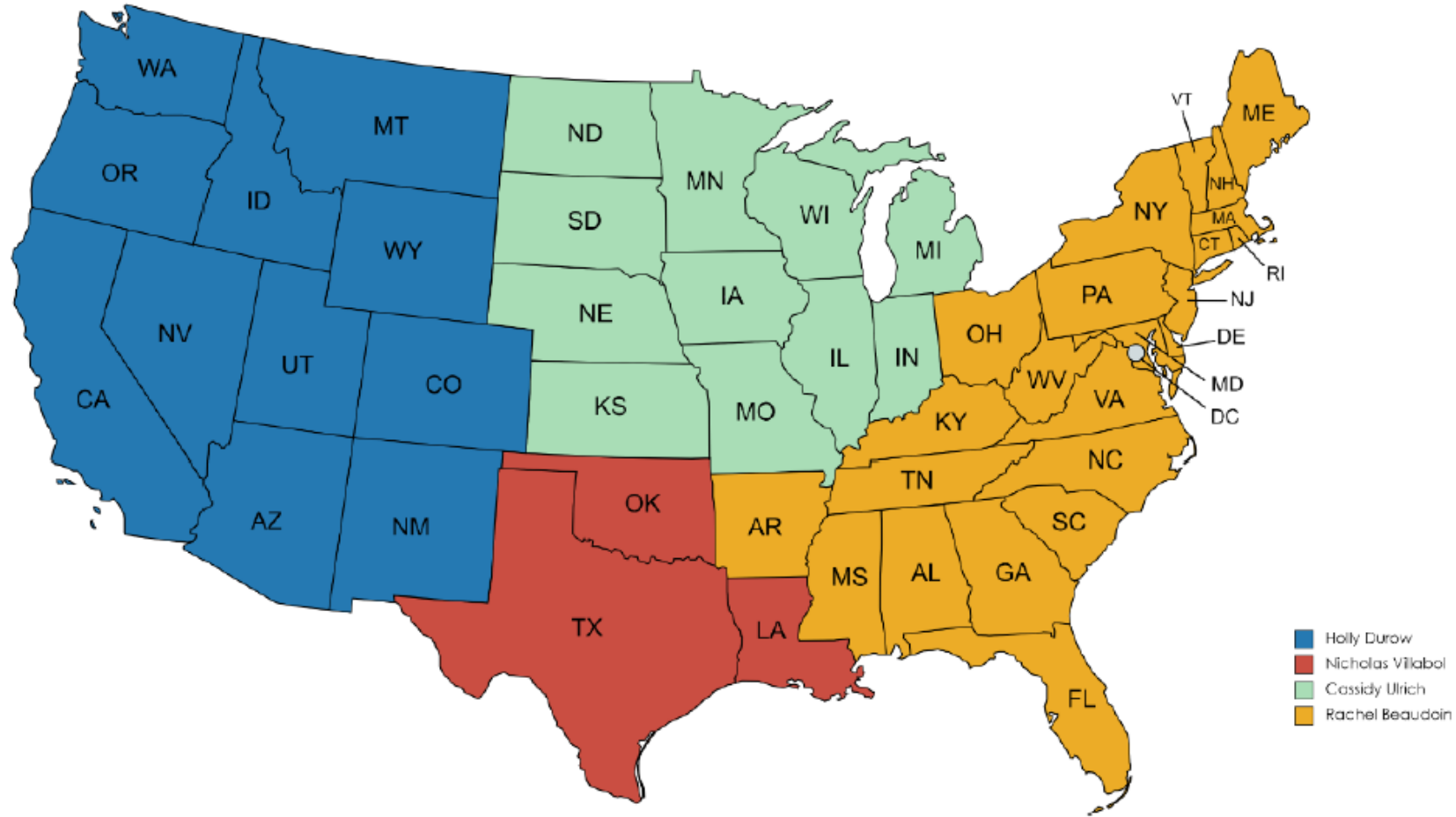
UP Warehouse Information

West Region	Location Abbreviation	Sr. Manager	Hours	Address	Address
West Colton Warehouse	CT01, CT09, CT35	Amir Henari	24/7	2000 Sycamore Ave.	Bloomington, CA 92316
West Colton Service Track	LA06	Amir Henari	Monday -Friday 7-3	19700 Slover Ave.	Bloomington, CA 92316
West Colton Mech. Car Warehouse	LA03	Amir Henari	Monday -Friday 7-3	19300 Slover Ave.	Bloomington, CA 92316
Commerce Supply Warehouse	LA60, LA35, FL42	Amir Henari	Monday -Friday 7-3	4341 E. Washington Blvd	Commerce, CA 90023
Roseville Mech. Warehouse	RV01, RV09, RV35	Eric Vasquez	24/7	711 Church Street	Roseville, CA 95678
Roseville SUP-ENG Warehouse	RV90, RV95	Lavaun Elizarraras	Monday - Friday 7:30 - 3:30	8223 Roseville Rd	Citrus Heights, CA 95621
Hinkle Warehouse	HI60, HI09, HI35	Richard Rodin	24/7	77863 Hermiston-Hinkle Road	Hermiston, OR 97875
Cheyenne Regional Track Store	CH01	Mike Matthie	Monday - Friday 7:30 - 3:30	320 E Union Pacific Ave	Cheyenne, WY 82001
North Region	Location Abbreviation	Sr. Manager	Hours	Address	Address2
North Platte Warehouse	NP01, NP09, NP35	Trent Sprague	24/7	6000 West Front St.	North Platte, NE 69101
Proviso Warehouse	PV01, PV09	Alexia Younger	24/7	7 East Lake St	Northlake, IL 60164
Proviso Warehouse	PV02	Alexia Younger	Monday - Friday 7-3	5052 W Lake St	Melrose Park, IL 60160
Proviso Rip Track	PV03	Alexia Younger	Monday - Friday 7-3	5050 W Lake St	Melrose Park, IL 60160
Derrick	PV95	Mike Chrzaszcz	Appointment Only	303 West Grand Lake Blvd/1400 Downs Dri	West Chicago, IL 60185
DeSoto	DS01, DS02, DS14, DS20	Kevin Hays	Monday - Thursday 7am-8pm. Friday 7-2	180 Union Pacific West Rd	DeSoto, MO 63020
Council Bluffs	OM07, CB08, CS07, CB07	Trish Diehl	Monday - Friday 6:30-3:00	3319 Nebraska Ave. Suite 5	Council Bluffs, IA 51501
Heritage	HP60	William Bowman	Monday - Thursday 5:30 - 3:30pm. Closed Fridays	1100 Ave G	Council Bluffs, IA 51502
South Region	Location Abbreviation	Sr. Manager	Hours	Address	Address2
Fort Worth Regional Track Store	FW90	Josh Long	Monday - Friday 7:30 -3:30	3801 Mopac Rd	Fort Worth, TX 76107
Fort Worth Diesel and TM Combos	FW01	Lonnie Hendry	Monday - Friday 7-5	1600 Rogers Rd	Fort Worth, TX 76107
Houston Mechanical Warehouse	HU01, HU09, HU35	Duane Merchant	24/7	7100 Kirkpatrick Blvd. Bldg. 5363	Houston, TX 77028
Houston Mechanical Car Warehouse	HU03	Duane Merchant	Monday -Friday 7-3	6000 Wallisville Rd. Bldg. 5080	Houston, TX 77020
East Region	Location Abbreviation	Sr. Manager	Hours	Address	Address2
North Little Rock	NL01, NL02, NL03, NL09	Timothy Allen	24/7	1100 Pike Ave	North Little Rock, AR 72114
Jenks	JE35	Shamaree Buhlig	Shipping: 7:30-22:00 Mon-Fri. open 07:00-23:00	800 Pike Ave	North Little Rock, AR 72114



Logistics Regional Map and Contact Information

Union Pacific Railroad



Name	Email Address	Region	Phone #	Station ID	Workdays	Hours
Holly Durow	hmdurow@up.com	West	402-332-6593	1325010	Mon-Fri	0800-1700
Cassidy Ulrich	cassidy.ulrich@up.com	North	402-237-6627	1325017	Mon-Fri	0800-1700
Rachel Beaudoin	rhbeaudo@up.com	East	402-713-8970	1325011	Mon-Fri	0700-1600
Nick Villalob	nsvillab@up.com	South	402-213-0104	1325001	Mon-Fri	0700-1600
Seth Nelson	swnelson@up.com	Escalations	402-658-5048		Mon-Fri	0800-1700
UPRR Team	Supplycallcenter@up.com			877-744-8777	Mon-Fri, Weekend, After Hours	

